

Resource Guide for Students who have served or are still Serving...

Welcome to the University of Illinois at Chicago!

The purpose of this guide is to assist incoming and current student veterans, reservists and National Guardsmen as they matriculate through UIC. It is a source for you to identify departments on campus that can assist you as you transition to life on campus.

On Campus Resources

Student Veterans Affairs- go.uic.edu/veterans

Suite 3030 Student Services Building
1200 West Harrison Street, Chicago, IL 60607
312-996-1408

Housed in the Dean of Students Office, Student Veterans Affairs assists student veterans and service members as they make the transition to the University. Staff acts a resource by providing information regarding services and assistance available to students and acts as liaison and advocate at the University to meet students' needs.

The staff in Student Veteran Affairs assists veterans in receiving benefits from the U.S. Department of Veteran Affairs. Staff are available to assist and provide services to veteran students, reservists, and dependents in the following areas:

- Processing applications for VA Educational Benefits
- Counseling on VA Educational Benefits
- Certification of Enrollment
- Monthly verification of enrollment
- VA Work-Study Program
- Other VA entitlements and benefits

In order to have GI Bill benefits processed all Veterans, reservists and dependents must complete **both the Educational Benefit Enrollment Certification Form and the Academic Advisor Certification Form**. In addition, a copy of your DD214 or Letter of Eligibility must also be on file. Please be aware that additional forms may be required to continue the processing of your application. It takes approximately 4-8 weeks for the Department of Veteran Affairs to process an application.

Cisar Student Veterans Center-

Room 248 Student Center East (Inside the Commuter Student Resource Center)
750 South Halsted, Chicago, IL 60607
312-996-5116

The Cisar Student Veterans Center is a welcoming and interactive space for student veterans, reservists and guardsmen. The Center provides a variety of resources, including: drop-in hours for résumé and curriculum vitae (CV) writing tips from Career Services; information sessions from military-friendly employers; space for UIC Student Veterans Association events; a textbook-lending library created by student veterans; and help with GI Bill.

Campus Recreation- recreation.uic.edu

Student Recreation Facility	Student Fitness Center
737 South Halsted Street	828 South Wolcott Street
Chicago, IL 60607	Chicago, IL 606012
312-413-5150	312-413-5260

UIC Campus Recreation serves the diverse student body and university community by enhancing learning and promoting healthy lifestyles through quality facilities, programs, and services. Campus Recreation promotes teamwork, professionalism, enthusiasm and excellence while supporting student development through programs and opportunities that strengthen leadership skills. Registered UIC fee-paying students have access to all Campus Recreation Facilities. This includes the Student Recreation Facility, Sport & Fitness Center, and Outdoor Field Complex.

Career Services- careerservices.uic.edu

Suite 3050 Student Services Building
1200 West Harrison Street, Chicago IL 60607
312-996-2300

The mission of Career Services is to empower students in their career development and job search by providing accessible resources and comprehensive services. Career Services empowers you to find your fit in the world of work. Their expert guides are available from the moment you arrive on campus, throughout your studies, and even up to one-year post graduation. They offer one-on-one advising, career preparation programs, and events to help connect you with opportunity

Center for Student Involvement- campusprograms.uic.edu

Room 340 Student Center East
750 South Halsted Street, Chicago, IL 60607
312-413-5074

Their mission is to build a foundation for holistic development through educational, social, leadership, and cultural programming for UIC students. CSI sponsors such programs like Spark in the Park, LOL@UIC and various events around campus aimed to engage students outside of the classroom. CSI is also the main source for student organizations from fraternity and sorority life to student organizations based on academic and professional development.

Commuter Student Resource Center- commuter.uic.edu

Rm 245 Student Center East
750 South Halsted Street, Chicago, IL 60607

The three main goals of the Commuter Student Resource Center (CSRC) are to provide programs, services, and facilities that enhance student learning and result in student success for our diverse and demographically changing student body. Spaces and services in the center include a lounge, kitchenette, multi-purpose room, lockers, and wireless internet and study areas.

Disability Resource Center- drc.uic.edu

Suite 1190 Student Services Building
1200 West Harrison Street, Chicago, IL 60607
312-413-2183

As reflected in the University of Illinois' Nondiscrimination Statement and the UIC Chancellor's Statement of Commitment to Persons with Disabilities, UIC strives to maintain a barrier-free environment so that students with disabilities can fully access classes, programs, services and other campus activities.

The Disability Resource Center facilitates access for students through consultation with faculty and campus departments, and the provision of reasonable accommodations.

The Disability Resource Center recognizes various environments in which people function: physical, programmatic, informational and attitudinal. Some modifications to these environments are readily achievable through direct consultation with faculty or staff

Office of Financial Aid- financialaid.uic.edu

Suite 1800 Student Services Building
1200 West Harrison Street, Chicago, IL 60607
312-996-3126

Most state and federal veteran educational programs can be used in conjunction with federal student financial aid to cover your Estimated Cost of Attendance (COA). You must complete the Free Application for Federal Student Aid (FASFA) in order to determine your eligibility for additional grants, loans, and federal work-study (FWS). The Financial Aid office assists in processing the Illinois Veterans Grant (IVG) and the Illinois National Guard Grant (ING). You can find more information about the two benefits here <http://www.isac.org/students/during-college/military-service.html/>.

Health Services

Campus Care- campuscare.uic.edu

Suite 235
722 West Maxwell Street, Chicago, IL 60607
312-996-2901

CampusCare is an affordable self-funded student-health benefit program that has been providing comprehensive health care benefits to eligible enrolled students and their covered dependents at the University of Illinois Chicago, Rockford and Peoria campus. All services must be medically necessary, authorized by a CampusCare Health Center Physician and provided at a Contracted Network Provider unless authorized by the CampusCare Medical Director. Campus care also includes discounted dental and vision coverage.

Counseling Center- counseling.uic.edu

Suite 2010 Student Services Building
1200 West Harrison Street, Chicago, IL 60607
312-996-3490

The UIC Counseling Center is a primary resource providing comprehensive mental health services that foster personal, interpersonal, academic, and professional thriving for UIC students. The Counseling Center provides students with accessible and culturally sensitive mental health services to promote overall wellness and help them to make the most of their learning experience at UIC.

Wellness Center- wellnesscenter.uic.edu

Room 238 Student Center East
750 South Halsted Street, Chicago, IL 60607
312-413-2120

The Wellness Center provides accurate and relevant health and wellness information, educational programs, and knowledge and skill-building activities to the UIC community to encourage students, staff, and faculty to make healthy choices that integrate knowledge and understanding with their own personal values and a sense of community responsibility.

Transportation Services

Parking Services- parking.uic.edu

East Customer Service Office
Room 2620 Student Services Building
1200 West Harrison Street
Chicago, IL 60607
312-413-9020

West Customer Service Office
Room B5A Student Center West
828 South Wolcott Avenue
Chicago, IL 60612
312-413-5850

Campus Parking Services is responsible for providing safe, convenient, and affordable parking for students, faculty/staff, and visitors. Parking rates vary depending on type and time of day. Parking services also provides assistance 24/7 with lockouts, battery charging, tire inflation, fuel assistance, and escort services from specific parking structures. To use the service, you must call 312-355-0555 and the vehicle must be in a UIC parking facility.

UIC Shuttle Tracker- uic.doublemap.com/map

Students can use this bus tracker on-line to view the shuttles the travel throughout west and east campuses. UIC also provides a mobile version, look for UIC mobile on your app store. This is the official campus app. The app features an interactive campus map, bus tracking, campus directory, emergency information, mobile schedule and grades, campus calendar and news and much more.

CTA transit trackers- transitchicago.com/tracker

Get real time arrival predictions and more for CTA buses and trains with the supported transit-tracking services. Students who are enrolled full time will receive a Ventra U-pass that grants the student unlimited use during the semester. The U-Pass fee is mandatory but if you are a veteran and already have an unlimited pass from the CTA, you can bring in your I-card and CTA Ventra to discuss your options. The U-pass does not cover any Metra costs.

Academic Resources

African American Academic Network (AAAN) Learning Resource Center ***studentaffairs.uic.edu/aaan/learning-resource-center-aaan-tutoring/***

Suite 2800 Student Services Building
1200 West Harrison Street, Chicago, IL 60607
312-996-5040

The Learning Resource Center (LRC) is a place where students can come and experience academic assistance, collegiate nurturing and peer networking. AAAN provides a supportive environment and student focused. Student tutors that have proven successful in their courses at UIC are hired and developed in strategies of teaching, learning and study theories meant to assist others students with their course success. Their peer tutors are encouraged to promote students to understand material for lifelong learning and for the development toward post education studies.

Academic Center of Excellence- *studentaffairs.uic.edu/ace*

Suite 2900 Student Services Building
1200 West Harrison Street, Chicago, IL 60607

The Academic Center for Excellence provides learning support services to enable all UIC students to accomplish their academic goals by developing critical thinking skills and learning strategies that will enhance their academic success. They host various workshops on dealing with stress, time management and effective study practices. Their programs assist students in creating academic plans and goals to ensure student success in the classroom.

Latin American Recruitment and Educational Services- *lares.uic.edu/tutoring*

Suite 2640 Student Services Building
1200 West Harrison Street, Chicago, IL 60607

LARES is a recruitment and academic assistance program at the University of Illinois at Chicago. LARES recruits and provides academic advising, financial aid and educational assistance to Latino students at both the high school and college levels. LARES also provides tutoring services to all students in the subject areas of math, English and chemistry.

Honors College- *honors.uic.edu/tutoring* **Room 220 Burnham Hall (BH)**

Qualified Honors College students are available to help you in almost every subject. The tutoring schedule, which lists both the classes and the times tutors are available to tutor those classes, are posted at the beginning of every semester. You do not need an appointment to see a tutor; the service is free and available to every UIC student. The Honors College Tutoring Program takes place Monday through Friday, between the hours of 9 a.m. to 4 p.m.

Mathematical Sciences Learning Center- math.uic.edu

Room 322 Science and Engineering Office (SEO)

851 South Morgan Street, Chicago, IL 60607

The mission of the Mathematical Sciences Learning Center is to improve the quality of undergraduate education at UIC by offering a comprehensive program of support services for students of Mathematical Sciences at all levels of the curriculum. This facility is open all day, five days a week, and offers a comfortable setting and both TA and peer tutoring. There are laptops for checkout and use in the center, supported by a wireless network.

Minority Engineering Recruitment & Retention Program (MERRP)- merrp.engr.uic.edu

Room 2065 Science and Engineering Labs-East (SEL-E)

842 West Taylor Street, Chicago, IL 60607

Supplemental Instruction (SI) is the cornerstone of MERRP's academic support program for first time and continuing students. SI is available for mathematics, chemistry, physics, and some engineering courses. SI's are conducted by graduate and undergraduate students who use materials to supplement the textbook, review lectures and exams used in the actual courses. Supplemental Instruction's benefits include learning problem solving techniques, teamwork, developing efficient study habits and strategies, and improving academic performance and grades.

Science Learning Center- <http://www2.chem.uic.edu/slc/>

Room 201 Science and Engineering South Building (SES)

845 West Taylor Street, Chicago, IL

Students can obtain tutoring in any of the 100-level science courses from graduate teaching assistants who keep regular office hours each week in the Science Learning Center. Students may also find their teacher in the Center as many of them use the open, friendly spaces available in the center for their office hours. The Center is a great place to meet friends to go over homework problems and to study for exams. The Science Learning Center also contains computers for general use as well as a formal computer lab operated by the Academic Computing and Communications Center (ACCC), and an ACCC consultant is available to assist computer users at all times. The Science Learning Center is also home to peer-led study groups that focus on the sciences. Student-leaders, who are trained in group dynamics and problem solving techniques, have expertise in a particular subject area. The goal of the peer-led study groups is to assist students to develop individual study strategies tailored to the demands of a specific discipline.

Writing Center- writingcenter.uic.edu

Room 105 Grant Hall

312-413-2206

The Writing Center serves all UIC students regardless of program or major. The service is free. The peer to peer program allows students to work with students. Any student can come in with any type of writing assignment at any stage of the process. The University Writing Center staff can help you understand the assignment and plan your paper. They can help organize and revise papers and can teach how to proofread most common mistakes.

University Policies Military Leave Policy

http://www.uic.edu/depts/oar/registration/withdrawal_military_undergrad.html

The UIC Faculty Senate has established policies regarding military withdrawal and reentry after deployment. Students withdrawing for military service can do so quickly and easily and know the steps required to reenroll at the end of their deployment. Students begin the process of withdrawing from or returning to UIC with the offices described below that have designated staff to work with these students.

Office of Records and Registration

Student Services Building

Room 1200

1200 West Harrison Street

(312) 996-8600

The Veteran's Registration Coordinator in the Office Records and Registration coordinates the formal withdrawal from classes, tuition and fee refunds, health insurance options, coordinates with academic departments on issues of grades and graduation, and activates a student's enrollment upon return to the university. All students withdrawing from or returning to UIC from military service must meet with the Veteran's Registration Coordinator. Students should bring their activation orders or other official notification with them to their appointment.

Student Veterans Affairs Student Services Building Room

3030

1200 West Harrison Street

(312) 996-4857

The Student Veterans Affairs assists veterans receiving educational benefits from the Department of Veterans Affairs. All students receiving benefits at the time of deployment must meet with the Veteran's Affairs Office Coordinator before deployment. All returning veterans must meet with this office for counseling and assistance in processing applications for VA benefits.

Undergraduate Students Withdrawing from UIC to Enter Military Service

1. Are entitled to withdraw without penalty and without academic credit, and receive a full refund of tuition and fees.
OR
2. If withdrawal for deployment occurs upon completion of the 12th week of the semester, undergraduate students are entitled without examination to receive full credit for each course in which they attained a standing of "C" or better at the time of withdrawal. Students will receive the grade attained in each course at the time of withdrawal. Grades reported below C are recorded as W (withdrawn). Students using this option are not eligible for a full refund of tuition and fees. Nursing students and other students in majors that have licensing, credentialing or accreditation requirements are not eligible for this option.
3. Policy Governing Graduating Seniors

A student in his/her last semester of study leading to graduation, who qualifies for full credit upon completion of the twelfth week, or later, of the final semester, may be recommended for the degree at the discretion of the student's college and major department provided that the following conditions are met:

- a. The student has been in residence at UIC for at least two full semesters (not including the term of withdrawal)
- b. The student has met all requirements for graduation (including minimum scholarship requirements), except for those requirements that the student would fulfill by completing the courses for which he/she is registered at the time of withdrawal during the last term.

A senior in good standing who withdraws from the University at any time to enter military service as a result of state or national emergency, and who does so enter within ten instructional days and who lacks no more than one-sixteenth of the total semester hours required for the degree, may, at the discretion of the student's college and on approval of the major department concerned, be recommended for such degree. No such student who has acquired hours under the twelfth weeks rule adopted by the Senate, however, shall be considered eligible for this privilege. A "senior in good standing" is one whose progress during University registration has been satisfactory to the administration officers of the student's college. Among grounds for dissatisfaction might be negligence in meeting requirements or scholastic deficiencies. "At any time" shall be interpreted to mean "during any semester in residence or the interim between semesters." It is not intended that students who, after these rules are operative, stay out of college for any semester, and who thus do not make continuous progress to their degrees, shall be eligible for the privilege extended in these rules

4. Campus housing residents are entitled a prorated refund of room and board charges.

Undergraduate Students Returning to UIC after Military Service

1. Returning students must meet with the Veteran's Registration Coordinator in the Office of Records and Registration and the Veteran's Affairs Office Coordinator within the Office of Student Financial Aid.
2. Undergraduate students who have attended classes and withdraw from the university to enter military service are entitled to a leave of absence for a period of up to five years, and may return to the university without having to apply for readmission.
3. Students admitted to UIC as first time students, who did not attend any classes before deployment, are entitled to defer their admission for up to 24 months after their return from military service and may return to the university without having to apply for readmission.
 4. All students returning from military service will have priority registration. A returning veteran must check in with the Veteran's Registration Coordinator in the Office of Records and Registration in order to be granted priority registration.
5. All students returning from military service will have priority for on campus housing including the option of temporary campus housing while making a decision about where to live.